



FEEDBACK FORM

Komen anda amat dihargai
Your comment is highly appreciated

Tarikh: 28/8/2019 Lokasi: _____
Date Venue

Nama Acara: Sahabat Titowah Serenban - N.S
Name of Event

Kepuasan terhadap Pegawai Jualan

Satisfaction to Sales Personal

	Sangat Baik Excellent	Baik Good	Sederhana Fair	Perlu Diperbaiki Improve
Mudah dihubungi & membantu Approachable & Helpful	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pengetahuan tentang Produk Product Knowledge	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Layanan yang Mesra Friendly & Hospitable	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Kepuasan dari aspek Teknikal

Satisfaction to the Technical aspect

Sistem Siaraya Public Address System (PA System)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sistem Penghawa Dingin Air Conditioning System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sistem Pencahayaan Lighting System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Kepuasan semasa acara berlangsung

Satisfaction during the event

Memberi bantuan yang berkesan Efficiently & Helpful	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mengikut susun atur yang bersesuaian The layout was suitable to the event	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hiasan & Kebersihan Decoration & Cleanliness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Kepuasan dari aspek Pekerja

Satisfaction to the Staffs

Pemandu Pelayaran Cruise Guide	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kapten Captain	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Keseluruhan

Overall

Harga yang berbaloi Value for money	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kualiti Perkhidmatan Service Quality	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Pendapat & Cadangan / Comment & Suggestion

Tambah khidmat food & drink dan
dan mesra selanjut.

Name: Eeab Musa Syarikat: Sugesta
Name Company

Telefon Pejabat: 013 385348 Telefon Bimbit: _____
Office Telephone Mobile Phone

Emel: _____
Email

OFFICE USE ONLY

Event Executive: _____ Sales Executive: Farin Ain
Boat Captain: Nadri Cruise Guide: Derumdran
Technician: _____ Caterer: _____
Vessel: DAUJ Time: 3:30pm to 4:20pm